

IQVIA Field Community App Q&A

1. **Is the IQVIA Field Community app free of charge?**

Yes, you can download the app for free via the Apple app store (IOS) or Google play store (Android). Some features are for premium users only and if you want to benefit from the premium features your company should contact IQVIA.

2. **What does IQVIA do with the collected data**

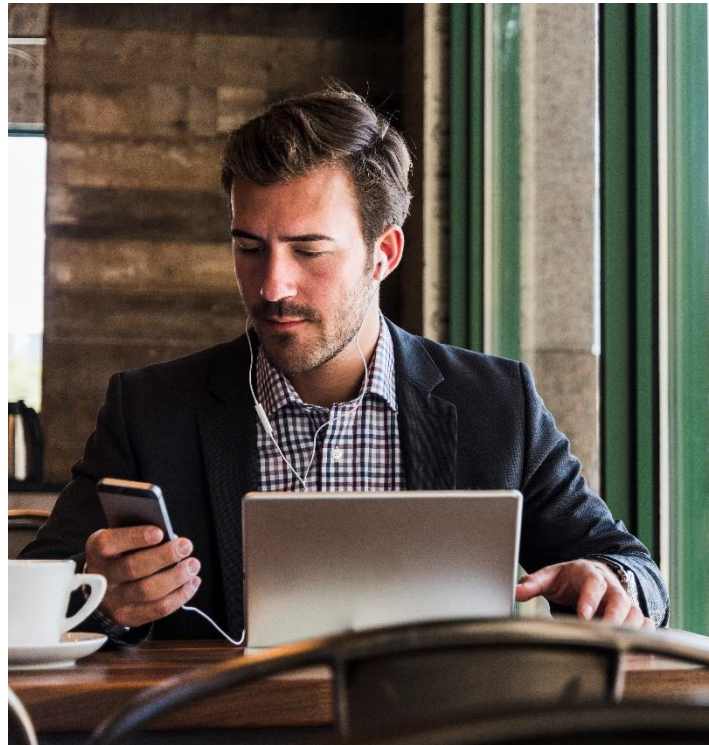
Information is only collected to provide data analysis to IQVIA. The collection of your information is used to optimize the user experience and the use of the application.

3. **What is the added value for a rep with who already has experience?**

- New HCP's in your sector
- Up-to-date practical information about the HCP's in your region
- Changes in sector
- Exchange of appointments
- Real life waiting room status

4. **I worked so hard to get all the information, why would I want to share it with others?**

It is a WIN-WIN for all users, you can help others and others can help you.



5. **Is there an extra advantage for the IQVIA rep's or is the program equal for all users?**

It is equal for all users. An IQVIA Rep does not receive extra benefits.

6. **Why can we not see all the GP's on the map but only the targeted ones?**

The HCP's you want to see need to be selected in the settings. These are the priority doctors. The selected doctors are the ones visible in the map section.

7. **Is there a feature to record appointments within the app?**

No, this is not possible. It is not a CRM system; it is a practical pocket guide for the reps to make their daily work on the field easier.