

IQVIA SmartSolve® eQMS

Streamline. Simplify. Connect

Transform your quality processes

Every day you depend on your quality system to drive the processes that improve product quality, ensure patient safety and help maintain regulatory compliance. A mature, compliant quality system requires a harmonized, integrated approach. That's where IQVIA SmartSolve eQMS comes in. IQVIA SmartSolve is the most complete eQMS platform with a comprehensive suite of software solutions purpose-built for life sciences.

A POWERFUL FOUNDATION FOR BUILDING A ROBUST QUALITY SYSTEM

IQVIA's integrated SmartSolve platform enables quality to become a centralized hub for continuous improvement throughout your business. Build, scale and optimize your quality system as the demands on it grow:

- Eliminate siloed systems
- Drive harmonization
- Reduce overall cost of quality
- Enable informed, data-driven decision making

BUILT FOR THE LIFE SCIENCES

IQVIA's transformative Enterprise Quality Management System (eQMS), SmartSolve is purpose-built to meet the quality management needs of the life sciences industry.

SmartSolve enables life sciences companies to enhance quality and boost regulatory compliance, while still accelerating time-to-market and cutting risk.



Deliver better quality and improved compliance throughout the product lifecycle with SmartSolve quality management software solutions.

Delivered on a compliance-ready platform, SmartSolve provides closed-loop process integration unmatched in the market. It is based on ISO 9001 standards and supports the life science industry's most stringent regulatory requirements.

With electronic signatures, audit trails, validation packs, and electronic reporting, SmartSolve provides you with the control and confidence to ensure your quality system is always inspection-ready.

A SIMPLE, POWERFUL USER EXPERIENCE

SmartSolve is simple enough for first-time users, yet powerful enough for experts. It provides personalized views that help reduce error through intuitive user interfaces, intelligent workflows, and context-appropriate detail, reflecting the locales and languages of users.

SmartSolve has been developed using IQVIA's next-generation user experience (UX) technology, user research, and consumer-grade user interface (UI), and is designed to simplify the tasks that QMS users perform every day.

Whether a user is an infrequent document approver or a CAPA investigator who needs access to a broader range of capabilities, our inclusive, human-centered design matches the efficiency and satisfaction that customers expect from iOS or Android interfaces.

Whether you are ready to automate a single process or optimize your entire quality management system, SmartSolve's modern user experience minimizes user training and increases adoption to provide a strategic advantage in quality leadership.

QUALITY INTELLIGENCE AND REPORTING

SmartSolve provides access to complete and accurate quality system data that is critical in making informed, data-driven decisions. Robust business intelligence, coupled with pre-built standard reports, provide instant visibility into quality trends, enabling quality teams to make the right decisions at the right time.

THE SMARTSOLVE CLOUD

SmartSolve cloud is a highly secure, reliable and efficient cloud environment that will protect quality system data in an industry-compliant environment. As your organization grows, the scalability of the SmartSolve cloud can easily accommodate your changing business needs. Additionally, the SmartSolve Cloud is equipped with advanced security features, SOC 2 Type 2 and ISO 27001:2013, to give you peace of mind that your

"It's so much more intuitive and easier to use."

- Jennifer R., QMS Manager

organizations intellectual property is secure from potential breaches.

END TO END EQMS DEPLOYMENT AND OPTIMIZATION

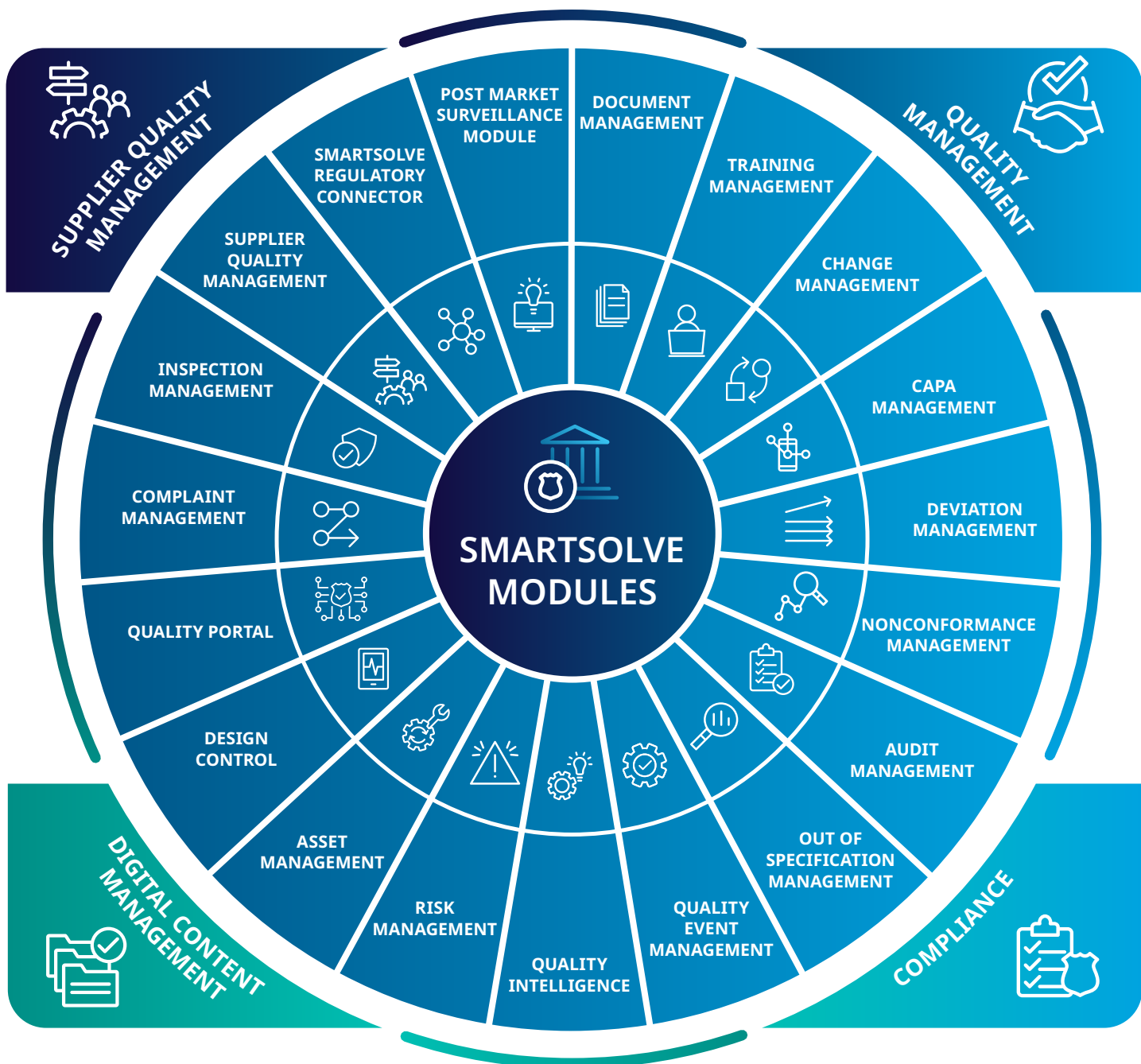
IQVIA offers professional services with expertise in quality systems, processes, and regulatory insight to support organizations that need assistance with QMS process optimization or technology deployment. We can provide tailored deployment based on your company specific needs and complexity.

Our cross-functional team of consultants has deep expertise in deploying and supporting technology and regulatory processes within both the pharmaceutical and medical device industries.

Support services include:

- Process harmonization, solution design, and configuration
- Integration and data migration
- Project management and collaboration
- Testing, validation, and go-live support





ENHANCE QUALITY AND REDUCE RISK WITH CONNECTED COMPLIANCE WORKFLOW PROCESSES

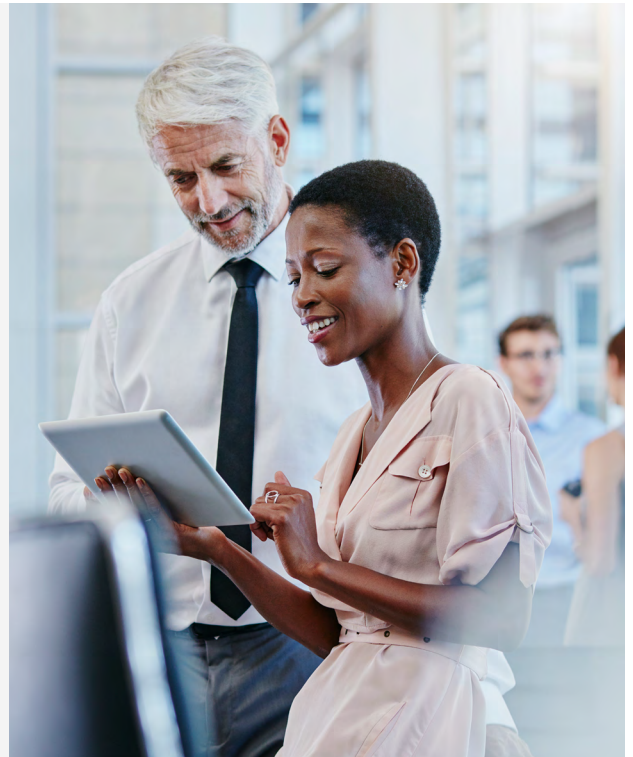
Drive continuous improvement of quality processes for better results across the entire product lifecycle. SmartSolve is the most complete enterprise quality management platform with a comprehensive suite of software solutions, purpose-built for life sciences that simplifies the management of quality compliance so you can drive continuous improvement of quality processes for better results across the entire product lifecycle.

THE SINGLE SOURCE OF TRUTH TO MANAGE THE COMPLEXITIES OF QUALITY COMPLIANCE.

IQVIA is the first to offer intelligently connected integration of safety, regulatory and quality processes. We connect IQVIA Vigilance Platform for Safety, IQVIA RIM Smart for Regulatory and IQVIA SmartSolve® for Quality to streamline management and improve performance.

Automate a single process or optimize your entire quality management system to eliminate inefficient processes, facilitate collaboration, accelerate regulatory approvals, and simplify global control.

SmartSolve is purpose-built for Life Sciences. Over one million users depend on IQVIA enterprise quality management solutions to ensure the highest quality standards and deliver real business impact.



Connected, integrated, compliant.



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